

THINKING OF RETURNING TO YOUR COUNTRY?

Voluntary return can help you get there.

Fedasil organises and finances your return journey. And we examine with you if we can give you any additional support.



☎ 0800 327 45 (free number)

www.voluntaryreturn.be



Towards a more integrated migration
policy, made possible by the AMIF

fedasil
FEDERAL AGENCY FOR THE
RECEPTION OF ASYLUM SEEKERS

1. WHAT IS A VOLUNTARY RETURN?

It is a return to your country of origin. And it is you who makes the decision to leave. The journey is the same as that for ordinary passengers. The authorities are not informed before your arrival. You are always free to decide not to leave.

2. HOW CAN I APPLY FOR A VOLUNTARY RETURN?

You can contact one of the many contact points in Belgium, talk about it with your social worker, or call the toll-free number 0800 327 45.

3. WHO WILL ORGANISE MY RETURN?

Fedasil is responsible for coordinating the voluntary return programme. The International Organisation for Migration (IOM) organises the return by plane – or by bus for certain destinations. The IOM and Caritas International are in charge of assistance after arrival.

4. DO I HAVE TO PAY?

No, you do not have to pay: Fedasil pays for the plane or bus ticket, as well as for transport to the airport or the station. You have to collect your own travel document at the consulate and you will receive a refund for it when you leave.

5. HOW MUCH LUGGAGE CAN I TAKE WITH ME?

You must comply with the airline or bus companies' luggage restrictions: do not exceed the number of bags per person, or the maximum weight. Therefore, you have to limit yourself!

6. IS THE JOURNEY ACCOMPANIED?

Yes, on departure in Belgium, a person from the IOM greets you and gives you your plane ticket and any allowance, and accompanies you to the border checkpoint. If you want, another person will be there upon arrival in your home country. You will be asked to carry a IOM plastic bag so that you can be recognised.

7. LIFE IS NOT EASY IN MY COUNTRY; WHAT SUPPORT CAN YOU PROVIDE?

We work with local partners in your country who can help you with your reintegration. This may involve setting up your own business, covering your medical costs, supporting your employment. This assistance is not granted to everybody, each case is different. Please ask your contact person in order to know which type of assistance you can get. Also, a return grant is generally provided before departure.

Contacts

BRUSSELS

Fedasil Return Desk in Brussels

1000 - Chaussée d'Anvers 57
0800 32 745 (free number)
Mon to Fri, 9.30 am - 12 pm; or by appointment
www.voluntaryreturn.be

Caritas International

1210 - Rue de la Charité 43
02/229 36 11
8.30 am - 3.30 pm
www.caritas.be

Centre Social Protestant

1050 - rue Cans 12
02/500 10 13
By appointment
www.csp-psc.be

Solidarité Socialiste (SESO)

1060 - rue de Parme 26
02/533 39 84
Mon & Wed, 2 pm - 4 pm;
Tue & Thu, by appointment
www.sesoweb.org

Association Européenne Russophone

1050 - Clos du Parnasse 3/i
0496 96 75 15 (by appointment)
www.bfro.be

LIÈGE

Fedasil Return Desk in Liège

4000 - Quai de la Batte 10
04/340 20 85
Mon to Thu, 9.30 am - 12 pm;
or by appointment - www.voluntaryreturn.be

Aide aux Personnes Déplacées

4020 - rue Jean d'Outremeuse 93
04/342 14 44
Mon, Wed, Thu & Fri, 9 am - 12pm
www.aideauxpersonnesdeplacees.be

Cap Migrants

4020 - rue de Féttinne 98
04/222 36 16
Mon, Tue, Wed & Fri, 8.30 am - 12.30 pm
(by appointment)

VERVIERS

Espace 28

4800 - rue de la Colline 18
087/34 10 53
Mon & Thu, 9 am - 12 pm; Tue, 1.30 pm - 4.30 pm
www.espace28.be

EUPEN

Info-Integration - Belgisches Rotes Kreuz

4700 - Hillstraße 7
087/76 59 71
Tue, 10 am - 12 pm; Wed, 2 pm - 4 pm;
or by appointment
www.info-integration.be

MONS

Aide aux Personnes Déplacées

7000 - rue des Belneux 4
0478/02 19 90
Thu, 9 am - 11.30 am
www.aideauxpersonnesdeplacees.be

CHARLEROI

Fedasil Return Desk in Charleroi

6000 - Avenue Général Michel 1B
071/64 49 17
Mon to Thu, 9.30 am - 12 pm ;
or by appointment - www.voluntaryreturn.be

Accueil et Promotion des Immigrés

6000 - rue Léon Bernus 35
071/31 88 70
Mon & Wed, 9 am - 12 pm
www.apicharleroi.be

BRAINE-LE-COMTE

Aide aux Personnes Déplacées

7090 - rue Pierre Damien 14
067/63 60 29
Thu, 9 am - 11.30 am
www.aideauxpersonnesdeplacees.be

NAMUR

Aide aux Personnes Déplacées

5000 - rue Saint-Nicolas 84
081/83 39 51
Wed, 9 am - 12.30 pm;
Thu, 2.30 pm - 4.30pm
www.aideauxpersonnesdeplacees.be

Centre Immigrés Namur - Luxembourg

5000 - Place d'Illon 13
081/22 42 86 - Tue & Thu, 1 pm - 4.30 pm

LUXEMBOURG

Centre Immigrés Namur-Luxembourg

06/129 25 18 - www.cinl.be

Marche-en-Famenne 6900

Avenue du Monument 8A1

Thu, 9 am - 12.30 pm

Bertrix 6880

rue de la Gare 20

Mon, 9 am - 12.30 pm

Arlon 6700

l'Espace Didier 42

Thu, 9.30 am - 12.30 pm

GHENT

Fedasil Return Desk in Ghent

9000 - Koopvaardijlaan 3

09/225 42 29

Mon to Thu, 9.30 am - 12 pm;

or by appointment

www.voluntaryreturn.be

ANTWERP

Fedasil Return Desk in Antwerp

2018 - Lamorinièrestraat 137

0476/96 43 66 or 0476/96 43 91

Mon to Thu, 9.30 am - 12 pm,

or by appointment

www.voluntaryreturn.be

CAW Antwerpen - Adviescentrum migratie

2060 - Lange Stuivenbergstraat 54-56

03/235 34 05

www.pscantwerpen.be

MECHELEN

Steunpunt Asiel & Migratie vzw

2800 - Sint-Romboutskerkhof 1 A

015/34 07 88

Mon, Tue & Fri, 1 pm - 4 pm;

Tue & Thu, 9.30 am - 12 pm & 1 pm - 4 pm

www.vluchtelingendienst.be

LEUVEN

Vluchtelingenonthaal CAW Oost-Brabant

3000 - Redingenstraat 6

016/46 49 61

Mon & Wed, 9 am - 11.30 am

www.cawoostbrabant.be

OSTEND

Onthaal Welzijn Oostende

(CAW Noordwest Vlaanderen)

8400 - Hospitaalstraat 35

059/59 21 21

Mon to Fri, 9 am - 12 pm

www.cawnoordwestvlaanderen.be

BRUGES

Algemeen Onthaal Brugge

(CAW Noordwest Vlaanderen)

8000 - Ruddershove 8

050/44 57 00

Mon to Fri, 9 am - 12.30 pm

www.cawnoordwestvlaanderen.be

SINT-NIKLAAS

CAW Oost Vlaanderen

9100 - Gasmeterstraat 81B

078/15 03 00

Mon to Fri, 9 am - 12 pm

www.cawoostvlaanderen.be

KUURNE

Buurt Initiatieven Kurne

8520 - Kerkstraat 24

056/32 53 12 of 0486 93 15 25

8 am - 4.30 pm

www.bikvzw.be

CAW LIMBURG

www.cawlimburg.be

011/21 20 20

Overpelt 3900

Burg. Laenenstraat 7/14

Sint-Truiden 3800

Festraetstraat 48A

Hasselt 3500

Lombaardstraat 20

Genk 3600

Molenstraat 60B