THINKING OF RETURNING TO YOUR COUNTRY? WE CAN HELP YOU. FEDASIL ORGANISES AND FINANCES YOUR RETURN JOURNEY. AND TOGETHER WE EXAMINE HOW WE CAN SUPPORT YOU IN YOUR COUNTRY OF ORIGIN.

0800 32 745 (free number)
www.voluntaryreturn.be
WHAT IS A VOLUNTARY RETURN?
It is a return to your country of origin. And it is you who makes the decision to leave. The journey is the same as that for ordinary passengers. The authorities are not informed before your arrival. You are always free to decide not to leave.

HOW CAN I APPLY FOR A VOLUNTARY RETURN?
You can contact one of the many contact points in Belgium, talk about it with your social worker, or call the toll-free number 0800 327 45.

WHO WILL ORGANISE MY RETURN?
Fedasil is responsible for coordinating the voluntary return programme. The International Organization for Migration (IOM) organises the return by plane – or by bus for some countries. The IOM and Caritas International are in charge of assistance after arrival.

DO I HAVE TO PAY?
No, you do not have to pay. Fedasil pays for the plane or bus ticket, as well as for transport to the airport or the station. You have to collect your own travel documents at the consulate and you will receive a refund for it when you leave.

HOW MUCH LUGGAGE CAN I TAKE WITH ME?
You must comply with the airline or bus companies’ luggage restrictions: do not exceed the number of bags per person, or the maximum weight. Therefore, you have to limit yourself!
IS THE JOURNEY ACCOMPANIED?
Yes, on departure in Belgium, a person from the IOM gives you your plane ticket and any allowance, and accompanies you to the border checkpoint. If you want and if possible, another person will be there upon arrival in your home country. You will be asked to carry an IOM plastic bag so that you can be recognised.

LIFE IS NOT EASY IN MY COUNTRY; WHAT SUPPORT CAN I RECEIVE?
We work with local partners in your country who can help you with your reintegration. This may involve setting up your own business, covering your medical costs, supporting your employment. This assistance is not granted to everybody, each case is different. Please ask your contact person which type of assistance you can get. Also, a return allowance is generally provided before departure.

This brochure is intended for foreigners without a residence permit in Belgium. It is available in 19 languages: Albanian, Amharic, Arabic, Bulgarian, Chinese, Dutch, English, Farsi, French, Lingala, Mongolian, Pashto, Portuguese, Fula, Russian, Serbian, Slovak, Spanish and Tigrinya. You can download the different language versions on www.retourvolontaire.be/fr/partners.
BRUSSELS
Fedasil Return Desk in Brussels
1000 – rue d'Arenberg 8
02 897 53 00
Mon to Fri, 9.30 am - 12 pm;
or by appointment
www.voluntaryreturn.be

CAW Brabantia (Caritas)
1210 – Rue de la Charité 43
02/229 36 11
3.30 am - 11.30 am
www.caritas.be

Centre Social Protestant
1050 – rue Cans 12
02/500 10 13
By appointment
www.sesoweb.org

Solidarité Socialiste (SESO)
1060 – rue de Parme 26
02/533 39 84
Mon & Wed, 2 pm - 4 pm;
Tue & Thu, by appointment
www.sesoweb.org

Association Européenne Russophone
1050 – Clos du Parnasse 3/1
0496 96 75 15 (by appointment)
www.bro.be

Oasis Belgium
1000 – Rue De La Montagne
0460 96 54 33 or 0486 63 38 01 (thai)
www.oasis.be.com

LIÈGE
Fedasil Return Desk in Liège
4000 - Quai de la Batte 10
04/340 20 85
Mon to Thu, 9.30 am - 12 pm;
or by appointment -
www.voluntaryreturn.be

Aide aux Personnes Déplacées
4020 – rue Jean d'Outremeuse 93
04/342 14 44
Mon, Wed, Thu & Fri, 9 am - 12 pm
www.aideauxpersonnesdeplacees.be

Cap Migrants
4020 – rue de Fétinne 98
04/222 36 16
Mon, Tue, Wed & Fri, 8.30 am - 12.30 pm
(by appointment)

VERVIERS
Espace 28
4800 – rue de la Colline 18
087/34 10 53
Mon & Thu, 9 am - 12 pm;
Tue, 1.30 pm - 4.30 pm
www.espace28.be

EUPEN
Info-Integration - Belgisches Rotes Kreuz
4700 - Hillstraße 7
087/76 59 71
Tue, 10 am - 12 pm; Wed, 2 pm - 4 pm;
or by appointment
www.info-integration.be

MONS
Aide aux Personnes Déplacées
7000 – rue des Belneux 4
0478/02 19 90
Thu, 9 am - 11.30 am
www.aideauxpersonnesdeplacees.be

CHARLOI
Fedasil Return Desk in Charlois
6000 - Boulevard Frans Dewandre 1A
071/64 49 17
Mon to Thu, 9.30 am - 12 pm;
or by appointment
www.voluntaryreturn.be

Accueil et Promotion des Immigrés
7090 – rue Pierre Damien 14
067/63 60 29
Thu, 9 am - 11.30 am
www.aideauxpersonnesdeplacees.be

BRAINE-LE-COMTE
Aide aux Personnes Déplacées
7090 – rue Pierre Damien 14
067/63 60 29
Thu, 9 am - 11.30 am
www.aideauxpersonnesdeplacees.be

NAMUR
Aide aux Personnes Déplacées
5000 – rue Saint-Nicolas 84
081/83 39 51
Wed, 9 am - 12.30 pm;
Thu, 2.30 pm - 4.30 pm
www.aideauxpersonnesdeplacees.be

Centre Immigrés Namur - Luxembourg
5000 - Place d'Ilon 13
081/22 42 86 – Tue & Thu, 1 pm - 4.30 pm
www.voluntaryreturn.be

Marche-en-Famenne 6900
Avenue du Monument 8A1
Thu, 9 am - 12.30 pm
www.cinl.be

Bertix 6880
rue de la Gore 20
Mon, 9 am - 12.30 pm

Arlon 6700
L'Espace Didier 42
Thu, 9.30 am - 12.30 pm

PERWEZ
L'Hirondelle ASBL
1360 – Rue de la Station 28
081/34 34 36
Lu au ve, 9h-12h

GHENT
Fedasil Return Desk in Ghent
9000 – Koopvaardijlaan 3
09/225 42 29
Mon to Thu, 9.30 am - 12 pm;
or by appointment
www.voluntaryreturn.be

KORTRIJK
CAW Kortrijk
8500 – Voorstraat 53
0800/13 500

Oranjehuis (Heule)
8501 - Moorseelsestraat 146
www.oranjehuis.be

ANTWERP
Fedasil Return Desk in Antwerp
2018 - Lamarinierestraat 137
0471/27 00 89 or 0476/96 43 91
Mon to Thu, 9.30 am - 12 pm,
or by appointment
www.voluntaryreturn.be

CAW Antwerpen – Adviescentrum
2060 – Lange Stuivenbergstraat 54-56
03/235 34 05
www.pscantwerpen.be

MECHELEN
Steunpunt Asiel & Migratie vzw
2800 – Sint-Romboutskerkhof 1 A
015/34 07 88
Mon, Tue & Fri, 1 pm - 4 pm;
Tue & Thu, 9.30 am - 12 pm & 1 pm - 4 pm
www.vluchtelingendienst.be

LEUVEN
Vluchtelingenonthaal CAW Oost-Brabant
3000 – Redingenstraat 6
016/46 49 61
Mon & Wed, 9 am - 11.30 am
www.cawoostbrabant.be

OSTEND
Onthaal Welzijn Oostende
(CAW Noordwest Vlaanderen)
8400 – Hospitaalstraat 35
059/59 21 21
Mon to Fri, 9 am - 12 pm
www.cawnoordwestvlaanderen.be

BRUGES
Algemeen Onthaal Brugge
(CAW Noordwest Vlaanderen)
8000 – Ruddershove 8
050/44 57 00
Mon to Fri, 9 am - 12.30 pm
www.cawnoordwestvlaanderen.be

SINT-NIKLAAS
CAW Oost Vlaanderen
9100 – Gasmeterstraat 81B
078/15 03 00
Mon to Fri, 9 am - 12 pm
www.cawoostvlaanderen.be

KUURNE
Buurt Initiativeen Kuurne
8520 – Kerkstraat 24
056/32 53 12 or 0486 93 15 25
8 am - 4.30 pm
www.bikvzw.be

CAW LIMBURG
www.cawlimburg.be
Pelt 3900 - Burg. Laenenstraat 7/14
011/64 05 00 or 0800 13 500
Sint-Triudien 3800 - Kazernestraat 34
011/64 05 00 or 0800 13 500
Hasselt 3900 - Rozenstraat 28
011/85 99 20 or 0800 13 500
Genk 3600 - Welzijnscomplex 19/2
089/36 36 25 or 0800 13 500